W.20459A.08.0167



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: G	uadalupe Ortiz Phone	<u>e:</u>	Fax:
Priority: Re	espond Within Five Days		
Opinion No.	2008 - 74215	Date:	12/29/2008
Complaint Descriptio	n: 08E Rate Cases Items N/A Not Applicable	s - In Favor	
	First:	Last:	
Complaint By:	Pat	Perkins, Principle	
Account Name:	Inertia Consulting Group	Home:	
Street:		Work:	
<u>City:</u>		CBR:	
State:	AZ Zip:	<u>is:</u> E-	-Mail
Utility Company.	Utility Systems, LLC		· · · · · ·
Division :	Christopher Creek Haven Wat	er	
Contact Name:		Contact Ph	one
Nature of Complaint:			200 A Z D
Email Received - Opinion in Favor - Christopher Creek Haven Water Syste		Haven Water System:	୦୦ କ ଯା
RE: Docket No. W-20459A-08-0167			DEC 3
From: Pat Perkins [mailto			
			ATR AI
	cember 24, 2008 9:38 AM		CEIVED C 31 A II: 56 P COMMISSION ET CONTROL

I am of the understanding that the Christopher Creek water co. has been denied a rate increase (again) and has not had an increase since 2001 or so. As a home owner in Christopher Creek I am petitioning your office to assist Jeff Daniels in obtaining an increase.

We have recently had a problem, without water, and Jeff took several days to fix it. He was unable to fund equipment that could have done the job much quicker. The system is antique and components have broken and will continue to break without funds to repair or replace. As an example, I understand we face water restrictions this summer because a storage tank is out of service and there are no funds to repair or replace.

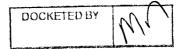
Please assist in this matter.

Regards

Pat Perkins, Principal Inertia Consulting Group Arizona Corporation Commission

DOCKETED

DEC 3 1 2008



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

www.inertiacg.com
End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Email to Customer:

RE: Utility Systems, LLC dba Christopher Creek Haven Water Docket No. W-20459A-08-0167

Dear Mr. Perkins,

Your email dated December 24, 2008 regarding the rate application filed by Utility Systems, LLC dba Christopher Creek Haven Water ("Christopher Creek Water or Company") sent to the Arizona Corporation Commission ("Commission") has been received. As of this date, there has not been a decision rendered by the Commission in this matter reflecting an order to approve or deny the Company's request.

As a courtesy an opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take the comments and concerns reflected within your email into consideration before a decision is rendered in the Christopher Creek Water application.

The concerns raised by customers assist the Commission within the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that can be placed on the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate application. If you should have any questions relating to this matter, please call me toll free at (800) 222-7000 or directly at

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
CLOSED
End of Comments

Date Completed: 12/29/2008

Opinion No. 2008 - 74215